

Quick Reference Guide



RCKT
Mobile POS

Connecting the RCKT to your Smartphone

- 1. Press and hold the **Power** icon to turn on the device.
- If powered on fully the screen will read like the example below



- 3. Open the ValorPay App on your smartphone.
- **4.** Select the **Banner** at the bottom of the screen labeled **MPOS**.
- **5.** Select the **Device** that identically matches your C-ME30S-685xxx number.
- **6.** Select **Pair** to connect your smartphone with the **RCKT Mobile POS** via Bluetooth.
- **7.** Once your specific endpoint identifier is loaded, you're ready to start accepting payments.

Accepting Payments

- Your ValorPay App Home screen displays MERCHANT NAME | RCKT NAME | CREDIT | SALE buttons.
- Tap CREDIT to select the type of Payment Form being used from the dropdown menu:

CREDIT | DEBIT | EBT FOOD | EBT CASH | CASH.

3. Tap **SALE** to select the **Transaction Type** to be processed from the dropdown menu:

SALE | VOID | AUTH | TICKET | REFUND | PRESALE.

- Then enter the Transaction Amount followed by the customer's Email Address and Mobile Number.
- Press the right Arrow located in the top right corner to continue.
- 6. A prompt in the ValorPay App as well as on the RCKT Mobile POS instructs you or the customer to Please Insert or Tap the Card.
- The RCKT Mobile POS beeps once after a payment card is swiped, dipped or tapped indicating it was read correctly.

If Tipping has been activated, select one of the Smart
 Tip options shown or enter a custom Tip Amount on the

ValorPay App and press the right Arrow in the top right corner.

- **9.** If **Cash Discounting** has been activated, the adjusted **Sale Amount** is displayed.
- 10. If Surcharging has been activated, a Non-Cash Charge Amount is displayed which your customer must approve by tapping the Checkbox.
- 11. If **Dual Processing** has been activated, **Credit** | **EBT** | **Cash** pricing options are displayed for your customer to select from.
- **12.** To review the **Transaction** as entered, select the right Arrow in the top right corner of the ValorPay App.
- Use the Back Arrow in the upper left corner of the ValorPay App to fix any errors.
- 14. When ready to complete the payment transaction, tap PAY. Approved is displayed on the ValorPay App and RCKT Mobile POS screens when done. Receipts are emailed and/or sent to customers via SMS text message.

Transactional Flow



 Select the MPOS Banner from the bottom of the ValorPay App.

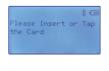


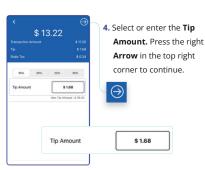
Select the Payment Form and Transaction Type from the dropdown menus. Then press the right
 Arrow located in the top right corner to continue.



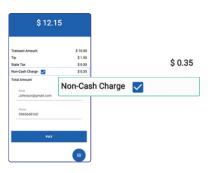


Swipe, insert or tap the payment card using the RCKT Mobile POS.





For Surcharging, accept the Non-Cash Charge Amount by tapping the Checkbox. Then select PAY to complete the transaction.

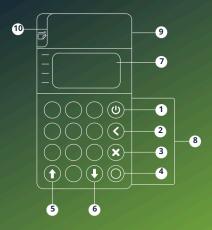


Approved is displayed on the ValorPay App and RCKT Mobile POS screens when done.





Terminal Guide



1.Power

6. Down

2.Delete

7. Charging port

3.Cancel

8. Dip

4.0K

9. Tap

5.UP

10. Swipe

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